

Boston Health Care for the Homeless Program

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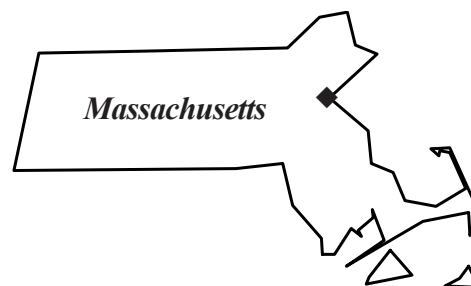
Website: www.bhchp.org

Executive Director: Robert Taube, PhD

Director of Clinical Operations: Barry Bock, RN

Medical Director: Greg Wagoner, MD

UDS Number: 011210



Project Description

Funding Level: \$1,485,927

The Boston Health Care for the Homeless Program (BHCHP) provides health care and psychosocial services through direct care in the community and hospital-based clinics. Services are provided to 51 sites, including adult and family shelters, motels, shelters for women in crisis, soup kitchens and day centers, street outreach, detoxification units, transitional programs for the chemically dependent and/or those diagnosed with chronic mental illness, and primary care and specialty clinics of four major teaching hospitals - Boston Medical Center, Massachusetts General Hospital, Cambridge Hospital, and Lemuel Shattuck Hospital. BHCHP has two respite sites with a total of 90 beds: the Barbara M. McInnis House and the Betty Snead House.

SERVICES

BHCHP teams offer the following services: comprehensive health and dental care; social services with access to entitlement; substance abuse counseling and referral to detoxification and rehabilitation programs; maternal child health education; nutritional counseling and food items from BHCHP's food pantry; adult and family mental health and psychopharmacological evaluation, counseling, and referral; ready access to all medical and surgical specialties; assessment and treatment of ophthalmologic, podiatric, and dermatologic problems; and transportation and prescription services. In addition, BHCHP has a 75-bed medical respite unit providing recuperative care for men, and an 18-bed recuperative care facility for women.

LINKAGES

BHCHP participates in a network of collaborative public and private agencies. Partnerships and linkages include: Boston Public Health Commission; TB Outreach and Control; Massachusetts Departments of Transitional Assistance, Social Services, Medical Assistance, Mental Health and Public Health; BMC Child Witness to Violence Program; Boston Healthy Start Initiative; Suffolk County House of Corrections; Homes for Families; Massachusetts Shelter Providers Association; Massachusetts Coalition for the Homeless; Boston Healthnet, a collaboration of community health centers; and Massachusetts League of CHC.

2001 STATISTICS

Estimated homeless population: 20,000. Project users: 8,015.

Subcontractors

Cambridge Hospital, City of Cambridge-HCH Program

1493 Cambridge St., Cambridge, MA 02139

Contact: Mark McGovern (617) 498-1000; Fax (617) 498-1682

Massachusetts General Hospital Homeless Clinic

55 Fruit St., Boston, MA 02114

Contact: Jim O'Connell (617) 414-7763; Fax (617) 414-7794

E-mail: joconnell@bhchp.org

Florence and Mary E. Duffy Health Center

Mailing Address: 105 Park St., Hyannis, MA 02601

Location: 79 Winter St., Hyannis, MA 02601

Phone: (508) 771-9599

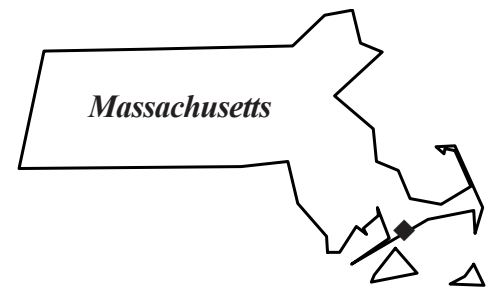
Fax: (508) 771-1986

E-mail: jstclaire@lhaa.org

Executive Director: Judith Lavigniac, RNC, MS, PNP

Homeless Health Care Coordinator: Jane de Groot

Medical Director: Arthur Bickford, MD



UDS Number: 011720

Project Description

Funding Level: \$363,090

The Florence and Mary E. Duffy Health Center operates two clinics in Hyannis, MA, serving Barnstable County. The Duffy Health Center provides primary and episodic health care and outreach using a multidisciplinary team composed of nurse practitioners, physicians, nurses, social workers, behavioral health counselors, and outreach workers.

SERVICES

The Duffy Health center delivers services at two clinics and through mobile outreach. One clinic adjoins the county's sole emergency shelter for adults, many of whom are in crisis or need mental health and substance abuse treatment and counseling. The second site provides services to homeless individuals who, as a result of Duffy's intensive case management, are transitioning to stability and re-integration in the wider community. In addition to primary care and dental health, other services, such as mental health and substance abuse treatment and services, respite care, nutrition counseling, and acupuncture services, are also available. A van staffed by clinicians and consumer outreach workers provides outreach and transportation for homeless persons in camps.

LINKAGES

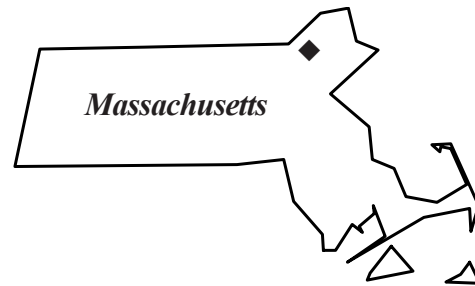
The Duffy Health Center acts as the regional provider for comprehensive care for homeless persons and works closely with the local Housing Assistance Corporation, hospitals, community health centers, human service agencies, and specialty providers.

2001 STATISTICS

Estimated homeless population: 3,000.

Greater Lawrence Family Health Center, Inc.

34 Haverhill St., Lawrence, MA 01841-2884
Phone: (978) 686-7400
Fax: (978) 687-3726
E-mail: lpatton@glfhc.org



Executive Director: Robert J. Ingala
Homeless Health Care Coordinator: Edward Scully, MD
Medical Director: Glennon O'Grady, MD

UDS Number: 012160

Project Description

Funding Level: \$140,413

The Greater Lawrence Family Health Center, Inc. (GLFHC) provides medical care to homeless individuals at various sites in Lawrence, Haverhill, and Tewkesbury. A primary objective of GLFHC is to ease the transition into an already existing health care system, which includes outreach, health education, and case management.

SERVICES

GLFHC's Health Care for the Homeless model is a comprehensive care model which includes the following: primary care assessment, treatment, follow-up and referral; disease prevention and health education; client-centered case management; substance abuse counseling; outreach assistance; and transportation for homeless clients needing referral to/linkage with other support services. Mental health counseling is provided through a network of local programs, including CAB Health and Recovery Services. Those clients needing extensive assistance with substance abuse are linked to prevention, education, and counseling services offered locally, including Lowell Community Health Center's inpatient substance abuse treatment program. A small network of specialty care providers—podiatrists, dermatologists, ophthalmologists, dentists—see homeless clients on a *pro bono* basis. Access to emergency room and inpatient care is available through offsite resources. GLFHC is expanding homeless access to primary health care through its Lawrence Family Practice Residency program. One night a week, residents provide clinical care at a local shelter as part of a multidisciplinary team.

LINKAGES

GLFHC's HCH program networks with local and state agencies that provide services for homeless individuals living in the Merrimack Valley. State agencies include the Departments of Mental Health, Public Health, Social Security, and Transitional Assistance. Local agencies include shelters, drop-in centers, soup kitchens, detoxification sites, AIDS coalitions, community action councils, family social service agencies, mental health providers, boards of health, violence prevention programs, and community hospitals. Homeless services are also coordinated with GLFHC-sponsored programs, including Northeast Center for Health Communities, which provides consultation on health needs and interventions in 53 communities north of Boston. Expansion of GLFHC's services has led it to develop a collaborative initiative with CAB Health & Recovery Services, which provides a continuum of substance abuse prevention and treatment services outside the traditional health care system.

2001 STATISTICS

Estimated homeless population: 4,500. Project users: 700.

Subcontractor

Lowell Community Health Center

585 Merrimack St., Lowell, MA 01854-3908
Contact: Dorcas Grigg-Saito (978) 970-2730; Fax (978) 970-0057
E-mail: dorcasgr@lchealth.org

Homeless Outreach and Advocacy Project

72 Jaques Ave., Worcester, MA 01610-2480

Phone: (508) 860-1057

Fax: (508) 860-1046

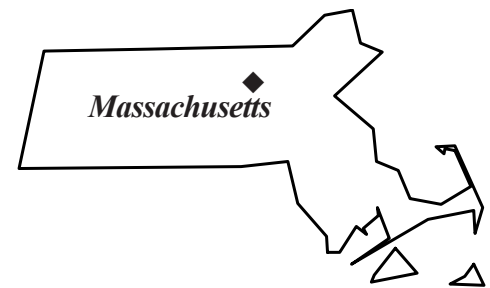
E-mail: lgottlieb@communityhealthlink.org

President/CEO: Deborah Ekstrom

Homeless Health Care Director: Larry Gottlieb, MSW, MPA

Medical Director: Erik Garcia, MD

UDS Number: 010180



Project Description

Funding Level: \$564,547

The Homeless Outreach and Advocacy Project (HOAP) is a comprehensive community-based program that provides an array of primary care, mental health and support services to homeless people in Worcester.

SERVICES

HOAP's services include primary medical care, psychiatric and mental health services, case management, substance abuse, supportive housing, transitional housing services for single adult men and women, homeless intervention services, and emergency assessment and response to homeless crisis.

LINKAGES

HOAP has linkages with Salvation Army, Abby's House (shelter), Mustard Seed (soup kitchen), Youville Shelter, and Daybreak Shelter for Women (domestic violence).

2001 STATISTICS

Estimated homeless population: 3,000. Project users: 2,732.

Subcontractors

Family Health Center

26 Queen St., Worcester, MA 01610

Contact: Frances Anthes (508) 860-7700; Fax (508) 860-7990

Great Brook Valley Health Center

19 Great Brook Valley, Worcester, MA 01605

Contact: Zoila Feldman (508) 852-1805; Fax (508) 854-8248

Worcester Public Inebriate Program

PO Box 17078, Main St. Station, Worcester, MA 01601

Contact: Ed McCann (508) 757-0103; Fax (508) 753-2271

Springfield Health and Human Services Department

95 State St., Suite 201, Springfield, MA 01103

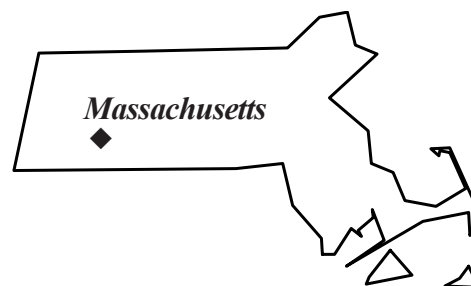
Phone: (413) 787-6740

Fax: (413) 787-6458

E-mail: bes@largo.ci.springfield.ma.us

Executive Director: Helen R. Caulton-Harris

Homeless Health Care Coordinator: Barbara Stanley, MS, RN



UDS Number: 010120

Project Description

Funding Level: \$694,399

The Springfield Health and Human Services Department participates in an interagency program to deliver health care and social services to homeless persons in Greater Springfield. The three main agencies are the Springfield Health and Human Services Department, Mercy Medical Center/Health Care for the Homeless, and Open Pantry Community Services.

SERVICES

Health Services for the Homeless provides direct health care, social services, and advocacy to homeless persons at 30 sites. An extensive referral network of local agencies is also used to augment services. Services are provided at soup kitchens, adult and family shelters, recovery programs, an education and job training program, and street outreach services. Health Care for the Homeless/Mercy Medical Center works under a nursing model to provide primary health care (including assessment, treatment, follow-up, and referral), substance abuse/mental health assessment, and referral to a large network of agencies. We also provide assistance with medication, development screening, immunizations, individual and group health education, and health-related support to shelter staff. Health care services are provided by a medical director, two nurse practitioners, and five RNs. Social services are provided by the Open Pantry Community Services staff, including a director, social workers, case managers, and outreach workers.

LINKAGES

The collaborative project effort seeks to use existing community resources to provide accessible health care to homeless individuals and families. Emergency, lab/x-ray, and inpatient medical/surgical services are provided by Mercy Medical Center. Extensive social services are also available to homeless persons through medical and human service providers in the community. The staff provide advocacy/outreach for entitlement benefits, housing search and placement, case management, bilingual services, mental health/substance abuse assessment and referral, and individual supportive counseling.

2001 STATISTICS

Estimated homeless population: 6,500. Project users: 3,552.

Subcontractors

City of Springfield, Worthington House, Dental Clinic

769 Worthington St., Springfield, MA 01103

Contact: Barbara Stanley (413) 787-6737; Fax (413) 787-6458

E-mail: bes@largo.ci.springfield.ma.us

Open Pantry Community Services, Inc.

287 State St./PO Box 5127, Springfield, MA 01101

Contact: Theresa O'Connor (413) 737-4167; Fax (413) 737-6811

E-mail: tcoconnor@charter.net

Health Care for the Homeless/Mercy Medical Center

271 Carew St., Springfield, MA 01102

Contact: Doreen Fadus (413) 748-9064; Fax (413) 748-9049

E-mail: doreen.fadus@sphs.com